



CITY OF TROY UTILITIES APPLICATION

Applicants Name: _____ D.O.B. _____
(First) (Middle Initial) (Last)

Phone #: _____ Email: _____

Social Security#: _____ Drivers License # _____ State: _____

Co-Applicants Name: _____ D.O.B. _____
(First) (Middle Initial) (Last)

Phone #: _____ Email: _____

Social Security #: _____ Drivers License # _____ State: _____

Service Address: _____

Mailing Address: _____

Service Start Date: _____

Water Service currently: ON OFF

How many people will be living at this address? _____

Yes, I hereby request confidentiality of my personal records I hereby rescind (cancel) my request for confidentiality

The city is not responsible for any damages caused by flooding or leaks that may occur when water is turned on. It is the responsibility of the applicant to make sure there are no leaks and all water sources inside or outside of the home are off at that time. If the meter shows a water source may be on, the meter will not be turned on to avoid any flooding.

Applicants Signature: _____ Date: _____

Co-Applicants Signature: _____ Date: _____

OFFICE USE ONLY

Meter Read: _____ Date of Reading: _____

Meter #: _____ Date Approved: _____

Rate Code: _____ Garbage Service: _____ Yes _____ No

Route #: _____

Reading Sequence: _____

Electronic ID: _____

Water Deposit \$ _____

ACCOUNT #: _____

Garbage \$ _____

Method of Payment _____

Total Paid \$ _____

City of Troy

201 E. Main Street
Troy, Texas 76579
(254) 938-2505
Fax: (254) 938-0440

UTILITIES' ACCOUNT INFORMATION

The deposit to open or transfer a utility account is \$100.00. The first month of garbage is paid in advance at \$13.15. To have your service started, you will need to pay the deposits in full. Personal checks, cashier's checks and money orders are accepted.

****THE CITY OF TROY DOES NOT ACCEPT CASH****

Water bills are mailed out on the 1st day of every month. Bills are due by the 16th of the month. If payment has not been received by the 16th, a \$20 late fee is assessed to the account. Should the balance owed on an account not be paid in full by the 6th of the following month, the account is subject to disconnection and a \$40 reconnection fee assessed. Payment of the entire balance is required to have a disconnected account's service restored. Service is restored during regular Water Department hours of 8:00a.m.-4:00p.m.

Minimum charges are as follows:

Water \$14.00 - plus \$4.95 per 1,000 gallons (for residential meters)

Sewer \$12.00 - plus \$3.00 per 1,000 gallons (*determined by averaging water usage, December through February*) Initially the gallons' usage rate for sewer is estimated by the number of residential occupants. 1 occupant = 2,500 gals.; 2 occupants = 5,000 gals.; 3 or more occupants, 7,000 gals. Commercial accounts are charged for sewer based upon the same gallons' usage as their water usage.

Garbage \$12.15 + sales tax \$1.00 = \$13.15 per month.

Drainage Fee \$2.00 per month

PAYMENTS

Payments may be made at city hall during regular business hours or anytime at the drop box on the west side of the building. Payments may also be made online on the City's website: <http://www.cityoftroy.us>. ACH is available for the payment of your bill.

Returned checks shall incur a \$30.00 fee.

If you have any questions, feel free to contact us at the number above.

Trash pick-up: Wednesday - Please have garbage out by the curb by 7:00am

Recycle pick-up: Wednesday- Please place at curb by 7:00am

For any issues with trash or recycling pick-up, please call: 1-800-800-5804

*****YOU MUST PROVIDE YOUR OWN TRASH CONTAINERS*****



WASTE MANAGEMENT

Think Green.®

2020 MASTER HOLIDAY COLLECTION SCHEDULE

New Year's Day – Wednesday, January 1, 2020

Trash services will run one day late **AFTER** the holiday through Saturday, January 4th. For example, Wednesday's routes, will run Thursday's, Thursday's routes will run Friday, etc. Services will resume their normal schedule the week of January 6th.

Memorial Day - Monday, May 25, 2020

Trash services for the week of Memorial Day will run on their normal schedule. Monday routes will run on Monday, Tuesday routes will run on Tuesday, etc.

Independence Day – Saturday, July 4, 2020

Trash services for the week of Independence Day will run on their normal schedule. Monday routes will run on Monday, Tuesday routes will run on Tuesday, etc.

Labor Day - Monday, September 7, 2020

Trash services for the week of Labor Day will run on their normal schedule. Monday routes will run on Monday, Tuesday routes will run on Tuesday, etc.

Thanksgiving Day - Thursday, November 26, 2020

Trash routes will run one day late **AFTER** the holiday through Saturday, November 28th. Thursday routes will be collected on Friday, and Friday routes will be collected on Saturday. All normally scheduled Saturday routes will remain unchanged and be collected on Saturday. Services will resume their normal schedule the week of November 30th.

Christmas Day - Friday, December 25, 2020

Trash routes will run one day late **AFTER** the holiday through Saturday, December 26th. For example, Friday's routes will run Saturday. All normally scheduled Saturday routes will remain unchanged and will be collected on Saturday. Services for the week of January 1, 2021 will run one day late through Saturday, January 2nd.



Residential Collection



Commercial Collection